

Understanding how Curam is helping care businesses source live-in care

At Curam, we use technology to offer 24/7 access to 3,500 vetted, specialist live-in Care Professionals. Technology savings keep our fees amongst the lowest in the industry. With over 6 million hours of care already delivered, the platform has been tried and tested, and with a dedicated account manager your Curam care journey is always supported.



Continuity of care made better.

Now care businesses can work smarter, not harder. Welcome to your Curam dashboard, providing complete oversight for care businesses. Giving you fast, easy access to vetted and qualified Care Professionals, with a sector leading average of 10 years' of experience.

This is the fastest, most cost-effective way to provide suitable support for your clients – average weekly rates from £850 inclusive of fees (15%).








Continuity of Care

At Curam, we fully understand that continuity of care is critical to providing the highest level of support for your clients. We know that consistent, reliable care can make a significant difference in their well-being and overall experience.


That's why we place great emphasis on the reliability and professionalism of our Care Professionals. We take pride in knowing that our team of carers is not only dependable, but also committed to delivering consistent, quality care that meets the unique needs of each client, day after day.

Our experienced team of industry professionals is here to support you throughout your care journey.

Our team works tirelessly to:

- 
Recruit High-Calibre Care Professionals
 Our recruitment team advertises, vets, and interviews candidates to ensure we present only the most qualified Care Professionals.
- 
Carry Out Careful Registration and Checks
 We ensure they have a DBS or PVG (if in Scotland), right to work, and bank level ID checks and more, to ensure they meet our high standards.
- 
Support Our Care Professionals
 We offer ongoing care and support to our Care Professionals. By caring for our Care Professionals, we create a positive and supportive environment that benefits everyone.
- 
Introduce and Match You with the Right Care Professional
 When a Care Professional leaves or if you request a change, we can help you find a suitable replacement through the Curam platform.
- 
Provide Expert Advice and Guidance
 Our website provides practical advice to answer your questions throughout your care journey. We have lots of information and short informative videos on the website.



	Industry average	 Curam Transforming care
Experience	2 years*	10+ years
Hourly rate	£11*	£16
Completed visits	85%*	>99.99%

*Source: The Kings Fund 2018

If you find an ideal live-in Care Professional through our platform and have had that Care Professional in place for more than 90 days and wish to continue their services privately, we offer a "Placement Fee" of £750 + VAT. This allows you to continue with your chosen Care Professional without further involvement from us, while still benefiting from our initial support. Both you and the Care Professional can remain registered with Curam, so you can easily use the platform again if needed or to cover your Care Professional's holidays and breaks.

How Curam Can Simplify the Search and Reduce Admin

Care Professionals are paid for their work via Curam's payment system. As our Care Professionals are self-employed, they set their own rates based on the level of care they provide and their experience.

When you log on, you can post a job to establish availability in the area or simply browse carer profiles where care is required.



The invoicing, messaging and job posts are easily managed for multiple clients under one log in.



Invoices can be automatically forwarded to your finance team, allowing payment to be made seamlessly.



Also, we have launched CuramConnect, a service offering a managed solution for sourcing permanent live-in Care Professionals.





Key Considerations

Beyond the core costs of Care Professional's earnings, there are several other factors to consider:

Travel

You may need to contribute to your live-in Care Professional's travel costs, particularly if they're travelling from afar or during peak times. During an engagement, Care Professionals would expect to be reimbursed for travel, car parking tickets, fuel, etc., if they are transporting their clients in their personal cars. Please discuss this with your Care Professional as part of their service agreement.

Food

Shared meals can be a great way for Care Professionals and clients to bond. You can provide food for the Care Professional as part of the regular shop, or agree on a food allowance (typically around £50 per week) to allow them to buy their own food.

Care Professionals' Insurance

All Care Professionals introduced by Curam have self-employed care worker insurance provided by Curam once an invoice has been created, covering public liability, accidental damage to property, and personal injury. You can review the Care Professional's insurance documents upon request. Remember this is only valid on the Curam platform.

Get in touch. We're always here for all your questions.

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Watch our video for a short introduction [here](#) >

"I used your platform for the first time a few weeks ago, I found it easy to navigate and user friendly. No question was frowned upon and you gave a detailed and easy to understand quick lesson on how to navigate the site."

Shelly, Radfield Home Care

"Curam is an excellent service which I couldn't recommend enough to other case managers."

Megan H, Case Management company